

Prentis Medical Centre

Patient Participation Group

What is a Patient Participation Group (PPG) ?

A Patient Participation Group (PPG) is a group of people who are patients, carers or parents who use the surgery and want to help it work as well as it can for patients, doctors and staff.

The NHS requires every practice to have a PPG.

Why should I join the PPG ?

Your experiences really matter to us and you can bring different ideas to the surgery to help us treat patients better or to improve what we do in some way.

You will also gain a better understanding of the NHS, and gather feedback from other patients.

How does a PPG concern me, as a patient ?

The PPG will function best by support from a broad cross-section of patients (including carers and parents). You can help by telling us about your particular situation, where you fit in and whether you would benefit from the formation of one of the special Patient-led groups that we are aiming to develop (such as a Carers Group, Learning Disability or Mental Health Group). Better still, we'd like you to join us by becoming an active member. Some major changes to the NHS are already under way and many more are planned, including particularly the way health-care services are to be commissioned and delivered locally. This could have significant implications for you. Joining us will provide an opportunity to have your say.

Where and how often does the PPG meet ?

We meet at the surgery, and aim to meet every 6 weeks, but more or less if the members agree to that. If it seems more appropriate, we may arrange for some of our meetings to be virtual, that is meeting online from home. (using such as Zoom)

If you can't make all of meetings then don't worry – we will keep in touch with emails and newsletters, social media and a WhatsApp group.

Turn to the other side of this leaflet for more information and a quick form to fill in and leave at reception if you are interested in joining or finding out more. Or you can email us (below)

Thank You, Robert Hill, PPG

Prentis Medical Centre—2 Prentis Road, Streatham, London SW16 1XU

This leaflet was produced by the PPG email: prentisppg@gmail.com

I am interested in joining / finding out more about the PPG;

Please complete below and leave at Reception, and we will be in touch;

Name:

Email address:

Telephone number:

**Are you a patient / carer / parent at the practice?
(Please circle)**

**YES / NO
(Please circle)**

What, if anything needs improving in the practice ?

Do you have skills / experience that you can offer?

Any questions ?

**Practice Website: <https://prentismedicalcentre.nhs.uk>
PPG email address: prentisppg@gmail.com**