



Prentis
Medical
Centre

SPRING NEWSLETTER



EMMA

In May 2025 We're excited to be introducing **EMMA**, our brand-new AI receptionist designed to revolutionize the way you connect with us.

Running a medical office is challenging, especially at the front desk. Constant calls and appointment coordination are vital for smooth operations but can result in long patient waits, missed calls, and staff stress

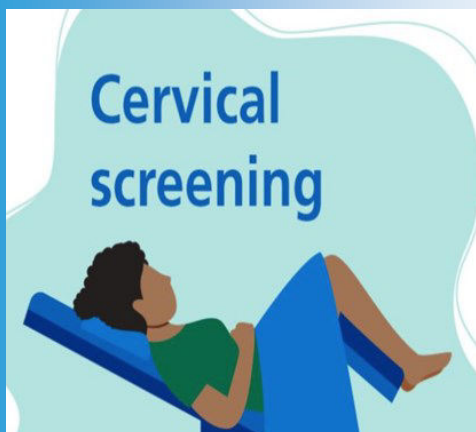
EMMA is smart, efficient, and always on duty during opening hours. EMMA will assist you in completing the Online Triage over the phone, which will then be passed to our Skilled Care Navigators who will book you an appointment with the appropriate clinician.

Covid Spring Booster

The **NHS Spring COVID-19 vaccination campaign** is now underway, offering additional protection to those most at risk.

Who is eligible? Adults aged **75 and over**, Residents in **care homes for older adults**, Individuals aged **6 months and over** with a **weakened immune system**

Vaccinations will be offered between **April and June 2025**, with invitations sent out via text, letter, or through the NHS app.



Don't Ignore Your Smear Test – It Could Save Your Life

Cervical screening (also known as a **smear test**) is one of the most important ways to protect yourself from **cervical cancer** — and it only takes a few minutes.

Who is it for?

Women and people with a cervix aged **25 to 64** are invited for screening: Every **3 years** if you're aged 25 to 49 and every **5 years** if you're aged 50 to 64

Why is it important?

The test checks for **HPV (human papillomavirus)**, which can cause changes in cervical cells that might lead to cancer. Finding and treating these changes early can prevent cancer from developing.

It's quick, free, and could save your life.

More info: www.nhs.uk/cervicalscreening

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